

WSC ADVISORY #2022-026
NATIONAL CORE INDICATORS

INFORMATIONAL

EFFECTIVE DATE: IMMEDIATELY

National Core Indicators (NCI) is a collaborative effort between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI). The purpose of NCI is to support NASDDDS member agencies, such as the State of Florida, to develop a standard set of performance and outcome measures to track performance over time. NCI will also be used to compare results across states and establish national benchmarks. NCI address key areas including employment, rights, service planning, community inclusion, choice, and health and safety.

In Florida, Qlarant surveys individuals and their families who receive iBudget waiver services. The two types of surveys being utilized for the NCI 2022-2023 cycle are the Child Family Survey and the Adult In-Person Survey. The Child Family Survey will be mailed out in January 2023. The Adult In-Person Survey will be completed through video platform, zoom.gov.

Qlarant relies on Waiver Support Coordinators (WSCs) and CDC+ Consultants to make the initial call to the person/family who is sampled to participate in the Adult In-Person Survey. The WSCs and CDC+ Consultants also assist with completing the Background Information section of the survey that relates to the person's health, medications, etc. WSCs and CDC+ Consultants play a crucial role in collecting data that will ultimately be used to enhance services and quality of life. If contacted by Qlarant about the Child Family Survey or the Adult In-Person Survey for a person you serve, please respond promptly.

To learn more about the National Core Indicators, please visit <https://www.nationalcoreindicators.org/>.